



GET STARTED WITH xPIM IN MINUTES

Mobile dimensioning, image capture, and inventory management - all from your rugged Android device.



BEFORE YOU BEGIN

Complete these steps on your Android device.



Complete the Android Setup

Complete the out-of-box experience (OOBE) according to your organization's IT and security policies.



Connect to Wi-Fi or cellular network



Sign in with your Google account

(You may have to get this account from your IT team.)



Apply any required security policies or MDM enrollment, or company applications



Verify access to Google Play Store



PRO TIP

If your organization manages devices through IT, complete all company setup requirements **before installing xPIM**.

INSTALL xPIM

Two easy ways to get started **on your Android device.**

OPTION 1

SCAN QR CODE

Open the Android camera app and scan the QR code to download xPIM directly from Google Play.

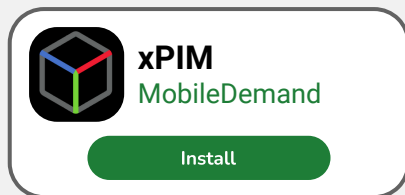


★ **RECOMMENDED**

OPTION 2

GOOGLE PLAY STORE

- 1 Open the Play Store app 
- 2 Search for xPIM
- 3 Tap Install



Once installed, swipe up to find xPIM in your app drawer and launch the application.

FIRST LAUNCH

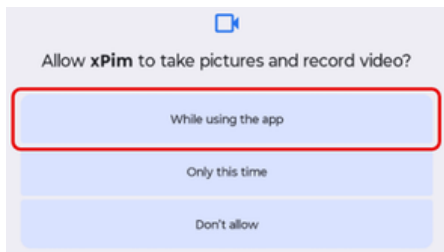
A few quick steps to get you up and running.

STEP 1

ALLOW CAMERA ACCESS

When prompted, allow camera permissions while using the app.

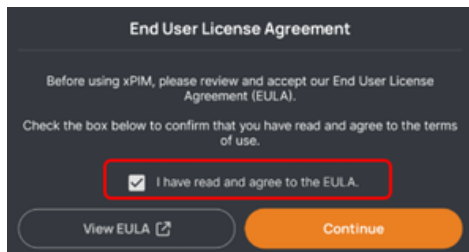
(Camera access is required for barcode scanning, image capture, and dimensioning features.)



STEP 2

ACCEPT THE EULA

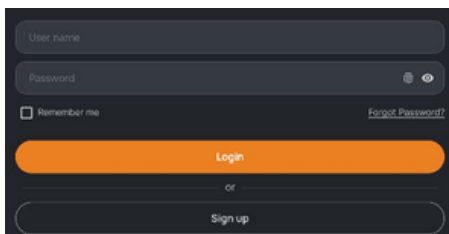
Review the **End User License Agreement** and accept the terms.



STEP 3

SIGN IN

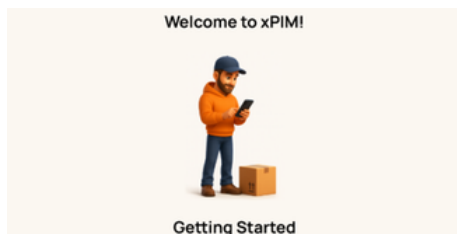
Sign in with your assigned xPIM account credentials. If you do not have an account, tap the Sign Up button to create one.



STEP 4

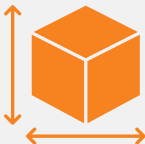
COMPLETE THE WALKTHROUGH

Complete the guided walkthrough to learn key xPIM features and workflows.



USING xPIM

Powerful tools at your fingertips.



DIMENSIONING

Capture accurate dimensions of parcels, pallets, oversized, irregular, flat, and small items using 3D depth camera technology. Reduce manual measurements, improve accuracy, and speed up shipping and inventory processes.



PHOTO DOCUMENTATION

Document products, shipments, and package conditions with high-quality images. Create visual records that support quality control, compliance, claims management, and operational visibility.



MANAGE DATA

Centralize dimensions, weights, images, barcodes, and product information in one platform. Improve data consistency and streamline sharing with ERP, WMS, and shipping systems.



3D DEPTH CAMERAS

xPIM is compatible with leading 3D depth cameras.

- Intel® RealSense™ - D455, D415
- Orbbec® Gemini™ - 335L, 336L



TROUBLESHOOTING

If xPIM won't load or is stuck on the spinner in dimensioning mode, check your camera permissions.

FOLLOW THESE STEPS:



Open Settings



Navigate to Apps



Select All Apps



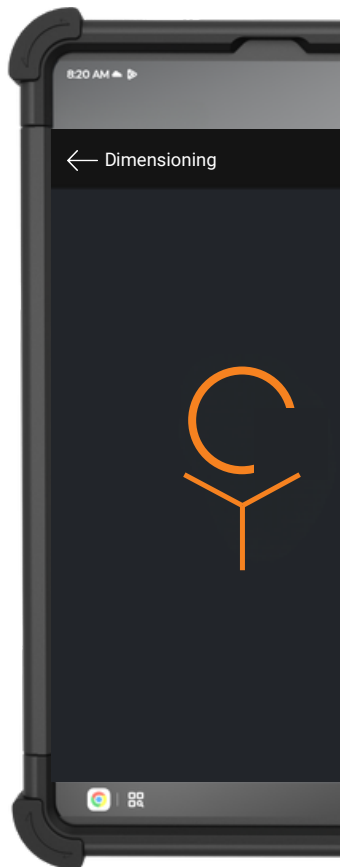
Find and select xPIM



Tap Permissions



Verify Camera permissions are set to ALLOWED. If they are not set to allowed, select "Allow only while using the app".



NEED HELP?

We're here to help you get the most out of xPIM.



EMAIL SUPPORT

xdimsupport@mobiledemand.com

Contact our support team for setup assistance, troubleshooting, and account-related questions.



CALL SUPPORT

855-501-8324

Speak directly with a support specialist during business hours.
Monday - Friday | 8 AM - 5 PM CT



BEST PRACTICES VIDEOS

Watch expert tips and step-by-step best practices to help you work smarter with xPIM.



xPIM TO xSCALE PAIRING

Learn how to connect your xScale S200 to the xPIM Mobile Dimensioning App in just a few simple steps.



THANKS

FOR CHOOSING
xPIM



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